# DEFCON AIRSOFT RETURNS/REPAIR FORM

Address:

|  |  |
| --- | --- |
| **Name** |  |
| **Phone** |  | **Email** |  |
| **Date** |  | **RMA Number:** |  |

**RETURN ADDRESS:**

Returns (insert RMA number here)

Defcon Airsoft

Stanton Road

Meir

Stoke-on-Trent

Staffordshire

ST3 6DD

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Item No** | **Qty** | **Model No** | **Product Description** | **Original Invoice Number** | **Reason for Return** | **Action*****To Be Filled Out By Defcon*** | **Adj** |
| 1 |  |  |  |  |  |  |  |
| 2 |  |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |  |
| 5 |  |  |  |  |  |  |  |
| 6 |  |  |  |  |  |  |  |
| 7 |  |  |  |  |  |  |  |
| 8 |  |  |  |  |  |  |  |
| 9 |  |  |  |  |  |  |  |
| 10 |  |  |  |  |  |  |  |
| 11 |  |  |  |  |  |  |  |
| 12 |  |  |  |  |  |  |  |
| 13 |  |  |  |  |  |  |  |

**Important Information**

**1. PLEASE ENSURE ALL DETAILS ARE COMPLETED. Failure to do so will result in a delay to any Return Request.**

**2. The RMA number should be clearly marked on the outside packaging and accompany paperwork. RMA’s received that are not clearly marked will be refused.**

**3. RMA numbers are only valid for thirty (30) days.**

**4. All accessories and packaging must be returned with the faulty products/goods otherwise the returns will be in-validated.**

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|  |

***To Be Filled Out By Defcon Staff***

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Contact | **support@defconairsoft.co.uk** | Approved By |  | Date |  |

|  |  |  |  |
| --- | --- | --- | --- |
| **Shipped With** | **Shipped Date** | **Picked By** | **Checked By** |
|  |  |  |  |